

Listening as a way of life

Why and how we listen to young children

Alison Clark

Why do we listen to young children?

We listen to children because:

- it acknowledges their right to be listened to and for their views and experiences to be taken seriously



Listening duty in legislation

The long tradition of child-centred work in the early childhood sector means that concepts of listening to young children are not new. However, placing the voice of the child in a strategic role is a developing area of work. The Childcare Act (2006) has placed a duty on local authorities to 'have regard to the views of young children in the design, development and delivery of early childhood services'. Local authorities need to consider how young children's voices can help shape and evaluate services. Young Children's Voices Networks, which support the involvement of young children in decisions that affect them, are beginning to evidence good practice and contribute to future guidance and tools for ethical and meaningful participation of young children.

Listening to young children is an integral part of understanding what they are feeling and what it is they need from their early years experience. 'Listening' in this document is defined as:

- An active process of receiving, interpreting and responding to communication. It includes all the senses and emotions and is not limited to the spoken word.
- A necessary stage in ensuring the participation of all young children.
- An ongoing part of tuning in to all young children as individuals in their everyday lives.
- Sometimes part of a specific consultation about a particular entitlement, choice, event or opportunity.

Understanding listening in this way is key to providing an environment in which all young children feel confident, safe and powerful, ensuring they have the time and space to express themselves in whatever form suits them.

- of the difference listening can make to our understanding of children's priorities, interests and concerns
- of the difference it can make to our understanding of how children feel about themselves
- listening is a vital part of establishing respectful relationships with the children we work with and is central to the learning process.

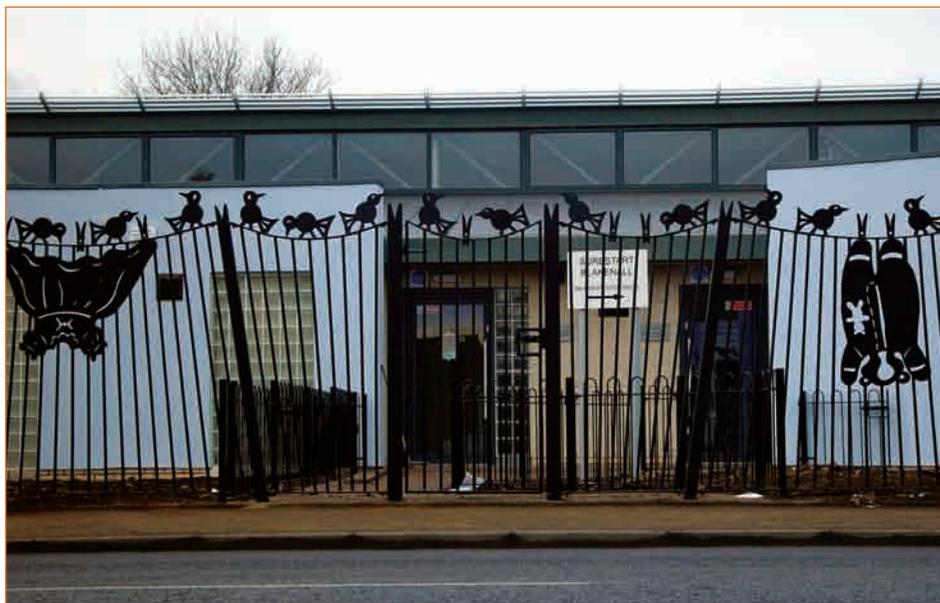
Who benefits from listening?

Listening is important for the children who are being listened to but also for the adults who are listening, whether at home or outside the home, in an early years setting, a school, at a local authority level or in national government.

Benefits to young children

Everyday experiences can change

If young children's views and experiences are taken seriously, then adults may decide to make changes to children's daily routines. This may include, for example, enabling children to help themselves to water through the day, or



Listening to children's and adults' experiences – a washing line fence featuring memorable clothes resulting from a community arts project at Sure Start Blakenall. *Acknowledgement: Karl Lewis, Bostin Arts*

may result in changes to other routines, such as children gaining open access to the outdoors.

Raising self-esteem

If young children feel their views are respected and valued by adults then this can have a positive effect on their self-confidence. This can be of particular benefit to those children who find it hardest to communicate their perspectives or who have had limited experience of adults who listen to them.

Developing skills and understandings

Young children may also gain new skills as their confidence builds. These can include social skills, such as being able to talk to children who they have only just met, and to adults. Listening activities may offer children the

opportunity to gain additional practical skills, for example, how to operate a camera. Listening to young children can create the time and space in which they can reflect on their early years experience and in doing so, help them to process and understand what is happening. 'It's not so much a matter of eliciting children's preformed ideas and opinions, it's much more a question of enabling them to explore the ways in which they perceive the world and communicate their ideas in a way that is meaningful to them.' (Tolfree and Woodhead 1999, p.2)

Benefits to practitioners and parents

Challenges assumptions

Listening to young children can challenge assumptions and raise

expectations. Seeing and hearing children express their interests and priorities can provide unexpected insights into their capabilities. Practitioners and parents may see children in a new light.

The impact of listening has been recorded by practitioners who were involved in the Effective Early Learning (EEL) programme: 'One of the most rewarding aspects of our involvement with the EEL project has been the children's responses to the interview schedules. Their views on the way the school is run, the teachers' jobs and the parents' involvement have been expressed very naturally and with great insight. They also come up with some surprises and made us think.' (School Enquiry and Research Newsletter (2000) quoted in Dupree, Bertram and Pascal 2001, p.19)

Reciprocal process

Working in a more democratic way with young children can relieve practitioners and parents from the burden of needing to know all the answers. Listening to young children may reveal different possibilities for engaging children and exploring new interests together.

Child protection

There is the possibility that listening to young children may lead to some children sharing serious concerns. This is more likely to be the case if listening is embedded in everyday practice and if

Case study

Benefits of listening to young children

Cathy was a shy child who had taken a long time to settle in the nursery. Her keyworker commented on how Cathy's confidence had grown during the period she was involved in the listening project. She had taken great pleasure in taking her own photographs and

making her maps. These she was happy to show to her parents and keyworker with great pride.

(Case study from Clark and Moss 2001)

Case study

Children's day

Wistanstow Under Fives meets in a village hall with mock Tudor beams. This is a shared community space, used by a variety of groups during the week. Despite the restrictions of the space, the emphasis is on listening to, and acting upon, the children's wishes, opinions and interests.

One example arose over a child's enquiry about Children's Day.

The play leader had been talking about Mother's Day with a group of children when one child remarked: 'We have Mother's Day and Father's Day so why don't we have Children's Day?'

The play leader explained she didn't know why we don't in this country so she asked the children if they would like to have a Children's Day and if so what they would

like to do? They were keen to have such a day and came up with the idea of painting the hall pink!

Initially this might have seemed like an impossible suggestion for this shared space. But the playgroup took the children's idea seriously, worked with it and came up with an imaginative solution. On Children's Day there was a party where the children could make special glasses and choose the colour of the lenses, so they could make the hall pink ... or whatever colour they liked.

This case study illustrates an early years setting where listening to and involving young children is embedded in practice (see Miller 1997). The practitioners found creative ways to place young children and their ideas 'centre stage' – despite the restrictions of the premises.

(Case study from Clark, McQuail and Moss 2003)

listening to children is not limited to adult-led agendas. Such circumstances may be rare, but reflect the responsibilities that come from taking children seriously.

Benefits to early years provision

Opportunity to reflect on practice

The sharing of children's perspectives can provide the chance for early years practitioners to reconsider the relationships they have established with young children as well as to rethink routines and activities. This process of reflection can be 'contagious' in a multi-agency environment, with changes to one service's practice leading to changes in neighbouring services.

Opportunity to reflect on the environment

Young children can make insightful comments about their indoor and

outdoor spaces. This information can be used to inform changes to existing provision or to contribute to new designs and buildings.

How can we listen?

How we listen to young children will depend on why we are listening. We may be wanting to:

- tune in to children as part of their everyday lives
- listen as part of a specific consultation about a particular entitlement, choice, event or opportunity
- find out about their thoughts and feelings.

Foundations for listening

Whatever methods we use to help us to listen, there are certain principles which provide the foundations for listening.

Being a skilful listener is not easy. It requires practitioners to show respect, honesty and patience, be sensitive to timing, be imaginative and work collaboratively.

Respect

Effective listening requires respect for whoever we are listening to. We need to believe that children of all ages, backgrounds and abilities are important and unique and are worth listening to. This is connected to our view of children: do we see the child we are working with as a strong child, a skilful communicator, a competent learner and a healthy child? This includes babies and children who may be seen as having communication or other difficulties.

Openness and collaboration

Listening requires us to be sensitive to the variety of ways in which children express their feelings.

Children are individuals, with different cultural and ethnic backgrounds, and they may use a variety of ways to communicate their perspectives, which require us to be open, receptive and willing to learn. Similarly we need to respond to the preferred ways that children choose to communicate their views and experiences. This is particularly important with disabled children.

One way to achieve this may be to work closely with parents or other adults who know the children well. Listening can be a collaborative activity.

Honesty

Honesty is required to make listening effective. We need to be clear about why we are listening. If we are listening to children's views and experiences about a particular issue, we need to explain this carefully to children in ways appropriate to their levels of understanding.

We need to be honest about how far we may be able to act upon children's views and to explain how other people's views may need to be taken into account. We need to be honest in feeding back the outcome of a consultation so children can see how their views have been taken seriously, and where and why it hasn't been possible to act on their suggestions.

Patience and timing

Effective listening takes time. Patience is essential when working with very young children, especially if they have communication difficulties.

Listening requires us to be sensitive to timing. The best times for listening will vary according to individual children's emotions, feelings and routines. How we ourselves are feeling will also affect how well we are able to listen.

Children's timing may be different from our own. Children may choose to express their feelings and wishes at the very moment we are least prepared.

Imagination

We must use all our senses, not just our hearing. This includes using our eyes, sense of touch, and smell, in order to listen to how children are communicating with us. We need imagination in order to design ways of listening which are enjoyable and varied and which take into account children's different strengths and abilities. Imagination may often be required in order to act upon young children's ideas and expressed interests.

Ways of listening

We can use a range of ways of listening to young children, a selection of which are listed below. Different tools have strengths and limitations. More than one approach can be used at the same time. Choosing which to use will depend on our skills, those of the children we work with and their ages, and the time, space and resources available. Several tools use the arts, whether visual arts or performing arts, as a means of listening.

Observation is an important starting point for listening to young children. This builds on a strong tradition within early years practice of using observation as a tool for understanding young children's abilities, needs and interests (see, for example, Paley 1981 and 1997).

Interviews are among the most popular method for gathering the views of older children and adults. This formal talking needs to be adapted to be appropriate for young children. Group interviews can be used, following a similar approach to 'circle time' (Miller 1997). Interviews can be conducted 'on the move' (see, for

example, Clark and Moss 2005). Child-to-child interviews offer a different approach where older children can act as consultants to younger children (see, for example, Johnson and others 1998). Children can respond to formal and informal opportunities for talking (Cousins 1999).

Still and moving film can open up new ways of young children communicating their perspectives. Projects have used single use cameras, 'polaroids', digital still cameras and video cameras with children aged three years and above (Clark and Moss 2001; Lancaster and Broadbent 2003). This builds on innovative work with older children, where photography has proved to be a valuable medium for children to communicate their perspectives about their schools and neighbourhoods (see, for example, Smith and Barker 1999; Morrow 2001). Walker (1993) has described this as the 'silent voice of the camera'. Listening to children takes place through the process of the children choosing and taking the images, as well as in discussing the final product.

Performing arts and play can provide a natural way for young children to communicate with adults. Role play activities can include the use of toys and puppets as 'intermediaries' in consultations. The Daycare Trust (1998), for example, used a teddy bear as a starting point for young children to talk about their nurseries.

Visual arts provide a variety of different 'languages' for young children to communicate their perspectives. This links to Malaguzzi's idea of the 'hundred languages of children' (Edwards, Gandini and Foreman 1998). Visual tools for listening can include painting and drawing (Lancaster 2003; Coates 2003) and model making and map making (Hart 1997; Clark and

Case study

Listening to young children and parents

Sure Start Blakenall in Walsall, working with the Walsall Community Arts team, commissioned an artist from Bostin Arts to listen to the views and experiences of young children, parents and older members of the community and to use these ideas as a basis for planned artworks within the proposed new Sure Start building.

Phase one: Talking and making

The artist ran arts activities in different locations across the area. The aim was to find out from local residents of all ages what it was like to grow up in this part of Walsall. This work included visits to centres with pre-school groups and also interviewing adults and young children in the street. Arts activities included making a height chart with children from a local playgroup, including pictures of things they liked to do. Other sessions involved taking photographs of the children and making mobiles of their favourite things. (Note: It is always important to seek the permission of the child's parent/carer as some families may not want their children to be photographed.)

These arts activities formed the basis for talking and listening. The young children's and adults' views and experiences were collected in scrapbooks.

Phase two: Listening turned into design

The artist used the comments and ideas from the scrapbooks to identify key themes. These formed the basis for discussion with the architect and the building steering group. Examples of design features incorporated into the final building include a glass wall containing hand and footprints of babies, older children and adults, and fencing made into a washing line design incorporating cutouts of memorable clothes. This Sure Start programme has demonstrated an imaginative approach to listening to and involving young children. The organisation has taken seriously the need to consult young children and has chosen to use the expertise of a community arts team to help it to do so.

(Case study from Clark, McQuail and Moss 2003)

Moss 2001). Listening to children while they are in the process of creating is often as important as talking about the final product (Coates 2003). Children can demonstrate their interests and priorities through the visual arts. This may include children with linguistic communication difficulties or other disabilities, who might find a formal interview difficult. Artists and community arts teams may be a useful resource for practitioners to call on for consultations, in addition to practitioners' everyday work on listening.

Possibilities and challenges

What possibilities are there for listening to young children and what are the challenges?

Possibilities

There are many possibilities for including young children's views and experiences. Here are some suggestions, but there will be others according to the context you are working in.

- Times of transition – Listening in imaginative ways can support children as they adjust to change. This might be a whole class event such as starting in a new class or moving classrooms or, on a personal level, helping children talk about a new sibling.
- Assessment – Children can play an active role in recording their progress and identifying what they have enjoyed or found difficult. Involving children in this way can also open up further channels of communication with parents.
- Internal audits – Listening to young children could add to annual reviews and help to identify activities, places and people of importance from the children's perspective.
- Parent's centre – Listening to young children can be the focus of work with parents/family members/carers and their children, looking at the different ways in which children, from birth, listen and communicate.
- Outdoor environment – Listening to how young children use existing outdoor provision can be an important starting point for planning change.
- 'New build' or changes to settings – young children's perspectives on their existing environments can provide a useful contribution to discussions about future spaces.



Challenges

Listening to young children places a great responsibility on each of the adults involved and requires skill, understanding, time and space.

- Taking children seriously – Children need to know that their views and experiences are valued and not ridiculed or ignored. This involves demonstrating that we take them seriously. When it is not possible to act upon their ideas, then we need to explain this to children.
- Responding to what children say – Listening to young children's views

and not responding could have a negative impact: 'Asking children what they think, but taking it no further will send a message that there is little real interest in their views' (Mooney and Blackburn 2002).

- Time to listen – Listening to young children cannot be a rushed activity. The younger the child, the less possible and desirable it is to rely on direct questions. Time to listen shouldn't be seen as another bolt-on activity but as an integral part of every day.

- Respecting privacy – Adults cannot demand or require that children provide them with an opportunity to listen to them. Adults should respect children's privacy and silence as well as their expressed opinions. There is the risk that the drive to listen to and consult children becomes another invasion of their time, thoughts and spaces, rather than an empowering process. There will always be the need for discussion and negotiation with children about what material is private knowledge and what can be shared and with whom.

Case study

The tree of feelings

To explore the role emotion plays in painting or art-making, we painted a 'tree of feelings', a branch potted in sand and water. A tree of feelings represents a bounded space that allows children to keep on adding or taking away photos, drawings, pictures and messages about how they are currently feeling.

We talked about colour with the children: 'What colours do you like or dislike? What is your favourite colour? Why do you like or dislike these colours?'

Jack said his favourite colours were: 'Gold and black because I like Sonic and Brother Shadow ... He turns bad ... Black and red ... bad. Gold because I love money.'

Jacob said: 'Gold because it shines. Red for Liverpool football.'

Rachel said: 'Pink because I have a pink dress ... Barbie wears pink.'

Johnny said: 'Silver because it shines.'

Helen said: 'Pink, it's in my bedroom in my new house ... I love my house.'

They then chose the colours they liked or disliked, that made them happy or sad and began painting the tree with these. Spontaneously some children began choosing colours that reflected their interpretations of how they felt about parts of the tree. For instance, some children

coloured what they saw as peaceful branches with a particular colour, whilst scary parts were painted with another colour. The collaboration reflected the different interpretations of the children.

After this we asked children to think about the kinds of feelings they experience. Those who wanted to shared some of their emotional experiences with the group. They then drew their own pictures to represent some of the feelings they had discussed, which were hung on the tree of feelings. We talked to the children about their pictures to find out why they felt a particular way. Sad faces were about: 'Someone hitting you', 'Shoving ... pushing', 'When my mum is cross I cry', 'When I leave Gramps'. Happy faces were about: 'Snowflakes falling on my happy head', 'I like growing beans', 'Walking in an airport', and 'Cuddling'. The children also drew faces that showed they were feeling hungry, cross and sick. Children have spontaneously continued to use the tree to register their feelings.

(Case study from 'Exploring feelings' by Lancaster and Broadbent (2003) in *Listening to Young Children*. Reproduced with the kind permission of Open University Press.)

Specific information on listening

Clark, A and Moss, P (2001) *Listening to Young Children: The Mosaic Approach*. National Children's Bureau.

Clark, A and Moss, P (2005) *Spaces to Play: More listening to young children using the Mosaic Approach*. National Children's Bureau

These two books outline a framework for listening to young children's perspectives on their daily lives - the Mosaic Approach. The second book, *Spaces to Play* demonstrates its use in involving young children in the redevelopment of their outdoor play area.

Clark, A, Moss, P and Kjørholt, A (eds) (2005) *Beyond Listening: Children's perspectives on early childhood*. Policy Press

This edited volume includes insights by practitioners and academics from six countries into understandings, approaches and debate surrounding listening to young children.

Cousins, J (1999) *Listening to Children Aged Four: Time is as long as it takes*. National Early Years Network

Describes what the author heard when listening to, recording and observing 130 children aged four, in a variety of early years settings, and their teachers. The author also discusses techniques of observation. Case studies and quotations from the children illuminate the text.

Lancaster, Y P and Broadbent, V (2003) in *Listening to Young Children*. Open University Press

A five-part resource from Coram Family, London. The pack is aimed at practitioners and parents in a range of settings and is designed to enable them to offer young children opportunities to express their views of experiences and events in their daily lives. *Listening to Young Children: A training framework* (Lancaster and others 2004) is closely linked to this resource.

Lancaster, Y P (2006) '*Listening to young children: Respecting the voice of the child*' in Pugh, G and Duffy, B (eds) *Contemporary Issues in the Early Years*, 4th Ed. London: Paul Chapman Sage.

References

Clark, A and Moss, P (2001) *Listening to Young Children: The Mosaic Approach*. National Children's Bureau

Clark, A, McQuail, S and Moss, P (2003) *Exploring the Field of Listening to and Involving Young Children*. Research Report 445. DfES

Clark, A and Moss, P (2005) *Spaces to Play: More listening to the Mosaic Approach*. National Children's Bureau

Coates, E (2003) "'I forgot the sky!'" Children's stories contained within their drawings' in Lewis, V and others *The Reality of Research with Children and Young People*. Sage

Cousins, J (1999) *Listening to Children Aged Four: Time is as long as it takes*. National Early Years Network

Daycare Trust (1998) *Listening to Children. Young children's views on childcare: a guide for parents*. Daycare Trust

Delfos, M (2001) *Are You Listening To Me? Communicating with children from four to twelve years*. Amsterdam: SWP Publishing

Dupree, E, Bertram, T and Pascal, C (2001) *Listening to Children's Perspectives of*

their Early Childhood Settings. Paper presented at EECERA Conference 2001

Edwards, C, Gandini, L and Foreman, G eds (1998, 2nd edn) *The Hundred Languages of Children: The Reggio Emilia approach to early childhood education*. New Jersey: Ablex Publishing Corporation

Hart, R (1997) *Children's Participation*. Earthscan/UNICEF

Johnson, V and others (eds) (1998) *Stepping Forward. Children and young people's participation in the development process*. Intermediate Technology

Lancaster, YP and Broadbent, V (2003) *Listening to Young Children*. Open University Press

Miller, J (1997) *Never too Young: How young children can take responsibility and make decisions*. National Early Years Network/Save the Children

Mooney, A and Blackburn, T (2002) *Children's Views on Childcare Quality*. Institute of Education, for DfES

Morrow, V (2001) *Networks and Neighbourhoods: Children and young people's perspectives*. Health Development

Agency. (www.hda-online.org.uk/downloads/pdfs/netneigh.pdf)

Nutbrown, C (ed) (1996) *Respectful Educators, Capable Learners: Children's rights and early education*. Paul Chapman

Paley, V (1981) *Wally's Stories*. Cambridge, Massachusetts and London: Harvard University Press

Paley, V (1997) *The Girl with the Brown Crayon: How children use stories to shape their lives*. Cambridge, Massachusetts and London: Harvard University Press

Smith, F and Barker, J (1999) 'From Ninja Turtles to the Spice Girls: Children's participation in the development of out of school play environments', *Built Environment*, 25, 1, 35-46

Tolfree, D and Woodhead, M (1999) 'Tapping a key resource', *Early Childhood Matters*, February, 91, 19-23

Walker, R (1993) 'Finding a silent voice for the researcher: using photographs in evaluation and research' in Schratz, M (ed) *Qualitative Voices in Educational Research*. Falmer Press

Miller, J (1997) *Never too Young: How young children can take responsibility and make decisions*. National Early Years Network/Save the Children

Shows how children under the age of eight can participate, make decisions and take responsibility for their actions.

Kirby, P, Lanyon, C, Cronin, K, and Sinclair, R (2003) *Building a Culture of Participation*. National Children's Bureau

Provides an overview of the range of participation activity currently being undertaken at local, regional and national levels.

Listening as a way of life

This leaflet is one of six leaflets from the DCSF funded project 'Listening as a way of life'. The series provides a guide to finding more information to help practitioners design creative and individual ways of listening to children and to each other.

Others in the series include:

- Listening to young disabled children
- Listening to babies
- Are equalities an issue? Finding out what young children think
- Supporting parents and carers to listen – a guide for practitioners
- Listening to young children's views on food

For copies contact Jayne Garner on 020 7843 6064 or email jgarner@ncb.org.uk

Useful websites

www.earlychildhood.org.uk

A website from the Early Childhood Unit (ECU) at the National Children's Bureau in England. This site contains information on specific topics within early years care and education, including work on consulting young children. An example of which is the **Young Children's Voices Network project (YCVN)** which supports local authorities in establishing networks to develop good practice in listening to young children, to inform policy and the improvement of early years provision.

www.article12.com

A12 is a children's rights based organisation run by under 18-year-olds, for under 18s in England. It aims to get young people's views and opinions across to everyone and to be taken seriously at all times.

www.coram.org.uk

Coram Family is a leading children's charity that aims to develop and promote best practice in the care of vulnerable children and their families.

www.ncb.org.uk

NCB promotes the interests and well-being of all children and young people across every aspect of their lives. NCB advocates the participation of children and young people in all matters affecting them. NCB challenges disadvantage in childhood.

www.participationworks.org.uk

Participation Works is a consortium of six leading children and young people's organisations that provides expert advice to anyone wanting to give a voice to children and young people.

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DCSF guidance

The requirement under section 3 of the Childcare Act, 2006 states that LAs must have regard to any information about the views of young children which is available and relevant to these duties. For services to be successful the voices of young children need to be listened to and actively taken into account. Children need to be recognised as 'partners' in the planning and commissioning of services. By regularly listening to young children, local partnerships can respond to children's needs, identify barriers to learning and development, and ultimately work towards improving services for children and supporting children to achieve their potential.

NCB Library and Information Service

If you would like more detailed information or further references in this subject area, contact NCB's Library and Information Service.

The library is open to visitors by appointment, Monday to Friday, 10am to 5pm. NCB members can visit free of charge. The rate for non-members is £10 per day.

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Written enquiries: Library & Information Service, NCB, 8 Wakley Street, London EC1V 7QE.



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National Children's Bureau
8 Wakley Street
London
EC1V 7QE
tel: + 44 (0)20 7843 6000
fax: + 44 (0)20 7278 9512

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